

GENERAL SERVICES ADMINISTRATION

Washington, DC 20405

January 30, 1991

FIRMR BULLETIN C-16

TO: Heads of Federal agencies

SUBJECT: Emergency telecommunications

1. Purpose. This bulletin provides guidance to agencies that have emergency responsibilities under various national disaster assistance and emergency relief programs.

2. Expiration date. This bulletin contains information of a continuing nature and will remain in effect until canceled.

3. Contents.

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4. Information and assistance.

a. For assistance in developing emergency telecommunications plans, contact:

General Services Administration
Emergency Preparedness Branch (KVNP)
18th and F Sts., NW
Washington, DC 20405

Telephone: FTS 241-2557 or (202) 501-2557

b. For assistance during an emergency, contact the GSA office listed in Attachment A.

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Attachment

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APPENDIX B

5. Program description. Through the Federal Telecommunications System (FTS) and other communications services, GSA provides, on a reimbursable basis, a variety of telecommunications services and facilities to help Federal agencies meet both day-to-day and emergency requirements. GSA provides telecommunications in accordance with the national plan for telecommunications support in non-wartime and wartime emergencies.

6. Non-wartime emergencies. In the deployment phase of a non-wartime emergency, GSA, when requested, provides or arranges telecommunications support for agencies, including the Department of Defense. Priority is accorded agencies supporting response and recovery efforts. Agencies coordinate their emergency telecommunications requirements with the Federal Emergency Communications Coordinator (FECC) in an emergency or major disaster, and with the Federal Emergency Communications Manager (FECM), in an extraordinary situation. The FECC or the FECM is provided by GSA. The FECC or FECM will coordinate telecommunications requirements, when necessary, with the Office of the Manager, National Communications System through the National Coordinating Center to ensure that emergency needs are met.

7. Telecommunications in wartime. Telecommunications support provided by GSA to Federal agencies in wartime will be in accordance with applicable national plans.

8. Agency responsibility. Agencies that have emergency relief assignments should coordinate their telecommunications needs with GSA in advance to be sure that emergency communications are available when needed. GSA will help agencies develop telecommunications plans and facilities to support emergency programs.

9. Cancellation. FIRMR Bulletin 35 Revision 1 is canceled.

Thomas J. Buckholtz
Commissioner
Information Resources
Management Service

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Attachment A

GSA OFFICES THAT PROVIDE
EMERGENCY TELECOMMUNICATIONS ASSISTANCE

Eastern Zone

Operations Branch	Boston, MA Telephone: FTS or (617) 565-5758
Serving	Maine, Vermont, New Hampshire, Massachusetts, Rhode Island, and Connecticut
Operations Branch	New York, NY Telephone: FTS or (212) 264-1257
Serving	New York, New Jersey, Puerto Rico, and Virgin Islands
Operations Branch	* Philadelphia, PA Telephone: FTS or (215) 597-8251
Serving	Pennsylvania, Delaware, Maryland, West Virginia, and Virginia

Central Zone

Zone Office	* Atlanta, GA Telephone: FTS or (404) 331-5108
Serving	Georgia, Alabama, Mississippi, Florida, South Carolina, North Carolina, Tennessee, and Kentucky
Operations Branch	Chicago, IL Telephone: FTS or (312) 886-8811
Serving	Wisconsin, Minnesota, Michigan, Indiana, Ohio, and Illinois

Western Zone

Operations Branch	Kansas City, MO Telephone: FTS 926- 5615 or (816) 926-5615
Serving	Kansas, Missouri, Iowa, and Nebraska
*Zone Headquarters	

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Operations Branch	* Fort Worth, TX Telephone: FTS or (817) 334-2371
Serving	Texas, New Mexico, Oklahoma, Arkansas, and Louisiana
Operations Branch	Denver, CO Telephone: FTS or (303) 236-7196
Serving	Colorado, Utah, Wyoming, Montana, South Dakota, and North Dakota

Pacific Zone

Operations Branch	* San Francisco, CA Telephone: FTS or (415) 974-7592
Serving	California, Nevada, Arizona, and Hawaii
Operations Branch	Auburn, WA Telephone: FTS or (206) 931-7500
Serving	Washington, Oregon, Idaho, and Alaska

Capital Zone

Zone Office	* Washington, DC Telephone: FTS 458-8000 or (202) 708 8000
Serving	District of Columbia (DC)

* Zone Headquarters - Zone Emergency Communications Planners

